

# ServiceCentral: Live Chat with IT 24x7!



## Chat Live with an IT Service Desk Agent via ServiceCentral 24x7

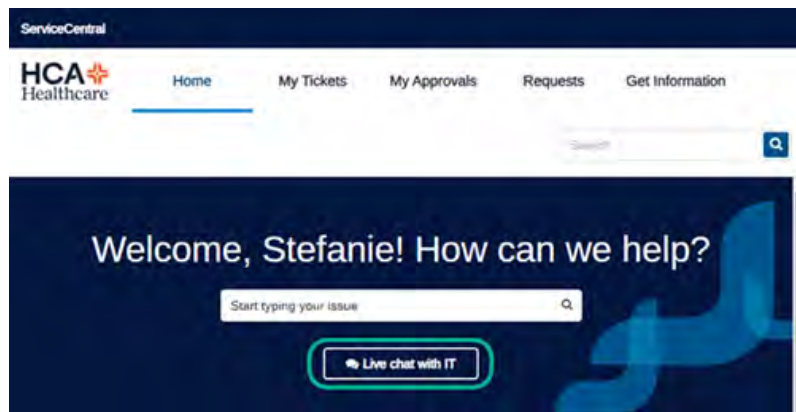
Customers can chat with a LIVE IT Service Desk Agent regarding their IT issues utilizing the ServiceCentral Portal 24 hours a day, 7 days a week.

ServiceCentral can be accessed via your laptop, desktop, or mobile device through the following:

- ❖ ServiceCentral Portal
- ❖ Facility's intranet site
- ❖ Mobile Heartbeat devices
- ❖ SSO toolbar



Scan this QR code from your mobile device to access IT Service Desk Live Agent Chat.



Visit <https://hcaservicecentral.service-now.com/hca> for more information.