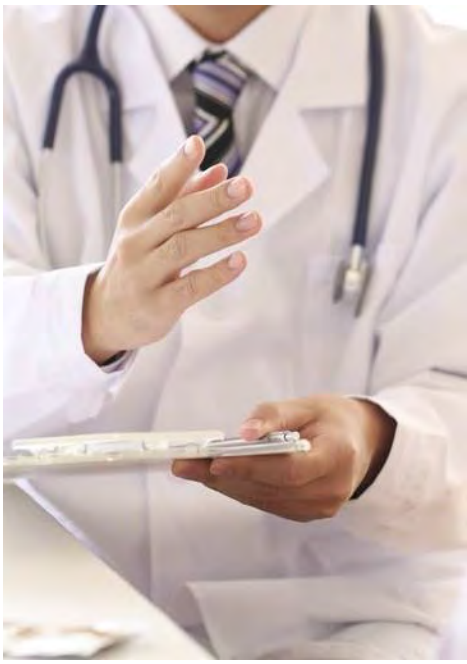
Provider Notification Tool

This tool notifies physicians when their patients have events in our hospital.



Multi-faceted, Customizable Enrollment and Delivery Options

Options include:

- ☐ Inpatient Admit/Discharge
- ED Registration/Discharge
- ICU Transfer
- NEW **COVID-19 Test Results**
- Birth
- Death
- Discharged AMA

☐ Timing:

- Email: Batched or hourly notifications offered
- Fax: Hourly
- Text: 15 minutes after patient event occurs

☐ Secondary Provider and up to 3 Proxy designations available.

☐ PDOC included, if available up to 7 days post discharge.

☐ Optional: Discharge Summary.

☐ Option to stop notifications while out of the office.

How-to Enroll

Contact <hospital name> Director of Physician Relations, <first name last name>, at <email address> or <phone number>.

Complimentary with:

PatientKeeper Clinical Portal, Meditech Remote Access, HIE Clinical Viewer. To request remote access call <hospital name> IT&S Provider Solutions phone number at <phone number>.

Additional Details

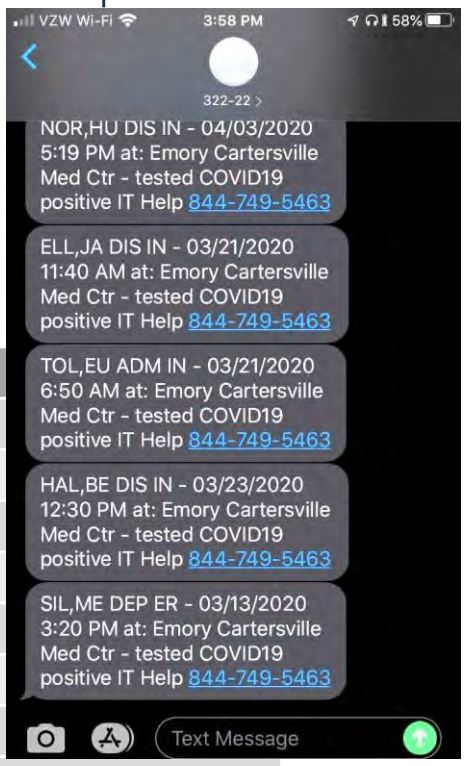
- Patients must identify their primary care physician during registration/admission for the notification to be sent.
- For text notifications, information will be sent as a HIPAA compliant message with the patient's first three letters of their last name and the first two letters of their first name.
- For email and fax notifications, the full patient name will be visible. Emails are encrypted.
- If you have questions or need assistance contact <first name last name>, Physician Support Coordinator, at <email address>.

Primary Provider Notification Examples

"Dear [Primary Provider],
Below, please find a list of patients who were recently seen at an HCA facility and identified you as their Primary Care Provider. If the patient's ED Provider Note (for ED patients) or Discharge Summary (for discharged inpatients) was available at the time of this email, you will find it attached to this email as a PDF."

Event type: Inpatient Discharge with COVID-19 test results

Field	Information
Full Name	SMITH, JOHN
Date of Birth	03/27/1972
Gender	Male
Chief Complaint	Bilateral pneumonia
Clinical Impression	Bilateral pneumonia
Hospital	Emory Cartersville Med Ctr
Unit	PROGRESSIVE CARE UNIT
Status	DIS IN - 04/05/2020 6:19 PM
COVID-19 Status	**Patient tested positive for COVID-19**

NEW

Sample Text